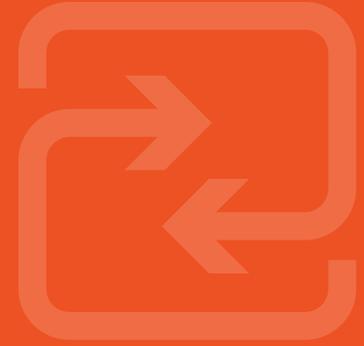


Edifecs Smart Trading Analytics Offering



Optimize Claim and EDI Operations with Efficient, Effective Use of Data

Healthcare organizations need a timely, accurate and consistent measurement of key performance indicators of their EDI, claims and enrollment channels. Access to current and historic views of B2B transaction information can make all the difference in streamlining business operations and optimizing revenues. For more than 18 years, Edifecs has been a trusted and market-leading provider of EDI solution technologies. Edifecs Smart Trading Analytics offering can be leveraged by health plans for year-round compliance tracking and performance monitoring of their B2B transactions. With our data analytics driven solution, customers can proactively identify issues well in advance, in order to engage various stakeholders and trading partners for appropriate corrections.

Why Edifecs?

- Leading provider of healthcare EDI solutions with more than 350 customers
- Proven healthcare trading solution implemented in commercial, Blues and government payer environments
- Certified resources with in-depth knowledge of healthcare EDI and analytics
- Flexible deployment architecture that allows for a mix of cloud/hosted and on premise configurations to meet the business and technical requirements of each customer

Capabilities

Edifecs provides a comprehensive analytics solution to monitor your EDI operations and not just a set of reports. Below is a breakdown of our solution capabilities:

Smart Trading Analytics

EDI Monitoring

- EDI reporting modules help to better monitor EDI Operations
- Realize savings by proactively monitoring volume and rejection rate metrics, and comparing them against the historical baseline to quickly point to anomalous situations.

Claims Monitoring

- Claims reporting modules help to monitor claim operations
- Realize savings by proactively monitoring volume, rejection, pend and denial rate metrics to quickly point to anomalous situations or redirect resources to hot spots

Enrollment Monitoring

- Enrollment reporting modules help to better monitor enrollment operations
- Engage members and partners with customizable reports and performance score cards

Benefits

Flexible and scalable solution to reduce total cost of ownership

Supporting Features

- Our solution can be easily customized based on health plan needs and requirements
- Analyze current business scenarios and identify business needs
- Purchase reports based on business need
- Experience a scalable infrastructure, making it easy to add new reports at a later stage
- Pay-based on use

Pre-identified, easy to use reports

- Our in-house healthcare and business experts have identified multiple reports to give health plans a head-start
- Reports identified across EDI, claim and financial transactions
- Easy-to-use UI requiring minimal technical knowledge
- Exclusively built solution for Edifecs product

Comprehensive solution to identify gaps and propose recommendations

- Our solution offers year-round compliance tracking, performance analysis and financial analysis of all EDI/B2B transactions
- Traceability between business goals and KPIs across EDI operations
- Insights from a combination of financial, clinical and administrative healthcare transactions
- Reports developed by our trading platform and business experts to derive maximum advantage for health plan

Table 1: Benefits and features of Smart Trading Analytics Offering



Edifecs Inc. is a global healthcare software company committed to improving outcomes, reducing costs, and elevating value of healthcare for everyone. Edifecs delivers the industry's premier IT partnership platform to providers, insurers, pharmacy benefit management companies, and other trading partners. By mobilizing its leading solutions at the front end of the healthcare information pipeline, Edifecs provides a unified platform for partners to flexibly pilot and scale new initiatives using their existing enterprise system. Since 1996, hundreds of healthcare customers have relied on Edifecs partnership solutions to future-proof their leading initiatives in the midst of a dynamic healthcare landscape. Edifecs is based in Bellevue, WA, with operations internationally. Learn more about us at edifecs.com.