

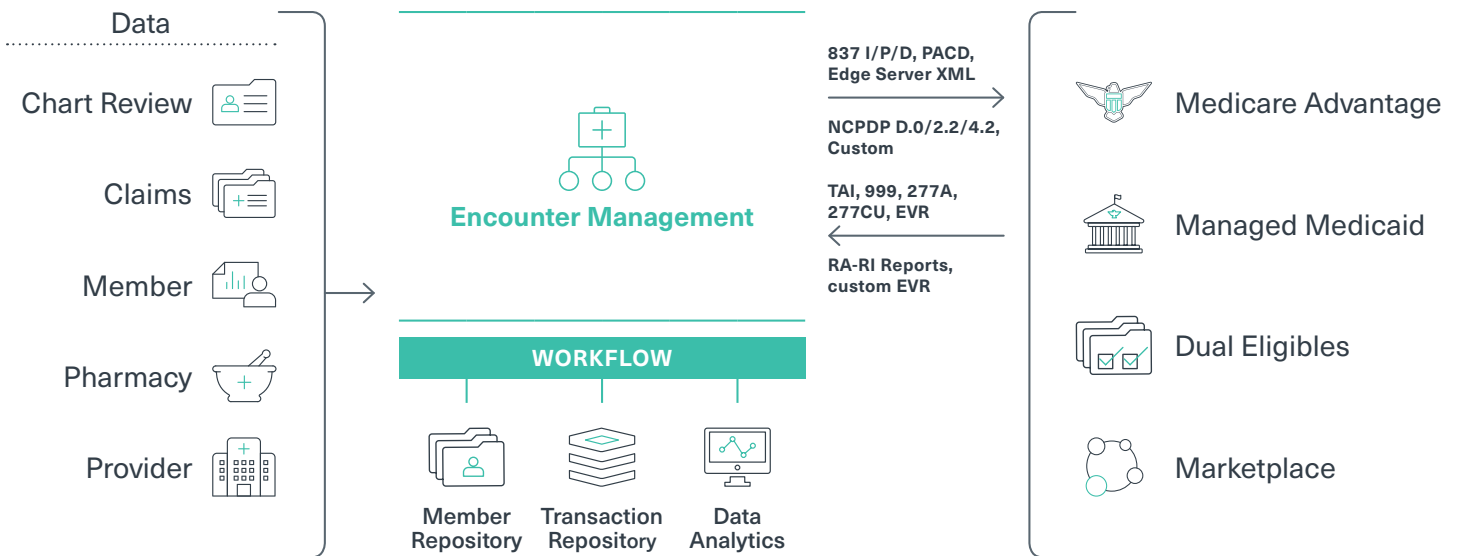
Edifecs Encounter Management

Introduction

Managed care organizations of all types are feeling the pressure like never before to ensure the submittal and reconciliation of accurate, complete and timely encounter data. Medicare Advantage organizations (MAOs) face the continued RAPS to EDPS transition... many managed Medicaid plans face stiff SLA penalties for non-compliance...Marketplace plans have only

risk adjustment left from the original "3Rs" and have little room for error on their Edge Server submissions. Lots of opportunity for revenue loss, especially if you are operating in more than one of these lines of business. However, there are steps that insurers can take today that improve submission accuracy and completeness while ensuring submission timeliness.

Edifecs Encounter Management Approach



Edifecs Encounter Management is a comprehensive encounter lifecycle management solution that enables health plans of all types to manage the submission and reconciliation of encounter data for all managed care lines of business. Regardless of whether a health plan is involved in Medicare Advantage, managed Medicaid, ACA/Marketplace, Duals or any combination of these, a plan can manage all aspects of encounter operations from a single system.

Why Edifecs

- Single, consolidated encounter management system for all managed care lines of business
- Manages all data types including data sourced from third-party vendors such as behavioral health, dental, vision and PBMs
- Encounter data submission first-pass rates average 99%
- Proactive monitoring of state data submission SLAs to ensure compliance and reduce state-levied penalties
- Demonstrable health plan improvement in encounter submission accuracy, completeness and timeliness

Edifecs has deep domain experience across all managed care lines of business including Medicare Advantage, managed Medicaid, ACA/Marketplace and Dual Eligibles. Combined with our on-staff risk adjustment and encounter management SMEs, we provide our clients with the most comprehensive encounter lifecycle management solution in the industry.

Key Benefits and Features

Benefits

Reduce encounter submission costs and complexity

- Single system designed to manage the encounter lifecycle for Medicare Advantage, managed Medicaid, ACA Marketplace and Duals
- Configurable workflows for mass correction and review/approval
- Dashboards and reporting capabilities to support complete visibility of state submissions
- Fully automated end-to-end processing to ensure timely submissions

Reduce state-levied financial penalties

- SLA metrics dashboards to track and report SLAs for timeliness, accuracy and completeness
- Mass correction capability to fix errors quickly and resubmit data

Improve RAPS and EDPS first-pass rates

- Configurable business rule engine
- Accurate and transparent filtering logic
- Single system to manage the end-to-end submission and reconciliation of RAPS and EDPS files, utilizing a single claim

Improve program financial health and solvency

- Enables increased accuracy and transparency for Medicare bids (budgeting/forecasting)
- End-to-end encounter lifecycle visibility complete with flexible online encounter correction workflows including risk score impacts
- Out-of-the-box support and maintenance (COTS product) to address state encounter submission regulation updates



Edifecs Inc. is a global healthcare software company committed to improving outcomes, reducing costs, and elevating value of healthcare for everyone. Edifecs delivers the industry's premier IT partnership platform to providers, insurers, pharmacy benefit management companies, and other trading partners. By mobilizing its leading solutions at the front end of the healthcare information pipeline, Edifecs provides a unified platform for partners to flexibly pilot and scale new initiatives using their existing enterprise system. Since 1996, hundreds of healthcare customers have relied on Edifecs partnership solutions to future-proof their leading initiatives in the midst of a dynamic healthcare landscape. Edifecs is based in Bellevue, WA, with operations internationally. Learn more about us at edifecs.com.