edifecs

Medicaid Enrollment Modernization
The Key to Addressing Enrollment Lifecycle Management Costs and Complexity

Introduction

As Medicaid enrollment and spending trends continue to rise, managed Medicaid health plans (MCOs) must continue to looks for new ways to address rising costs. The first place to look for this improvement is at the earliest part of the value chain with enrollment operations.

Challenges to account for include member churn, customized enrollment file formats, non-standardized 834s sent by state Medicaid agencies as well as difficulties reconciling member capitation payments against enrolled periods. However, all of these challenges (and more) resolve themselves when you implement a modern, workflow-driven, enrollment system that enables actionable processing and enhanced visibility.

Edifecs Enrollment Management for Medicaid delivers fully integrated and automated member enrollment lifecycle processing, enabling streamlined corrections, financial reconciliation capabilities, actionable dashboards and insightful visibility. A key to solving MCO enrollment cost, complexity and revenue growth challenges resides at the beginning of the member enrollment lifecycle. Edifecs Enrollment Management for Medicaid provides a comprehensive solution to modernize, streamline and simply this crucial operational component.

Why Edifecs?

- Leverage the depth and strength of the industry's leading EDI platform

- Establish an Enrollment Hub to drive enrollment channel consolidation across multiple lines of business and enrollment partners

- Secure top line revenue growth by leveraging a modern enrollment management solution

- Turn enrollment data into actionable intelligence

- Reduce manual intervention and processing spend through our automation and reconciliation logic

- Market-tested and validated solution scalability

Key Features and Value

Feature	Value
Validate daily changes against current Process daily change files, regardless of format, and validate against current member enrollment details to identify and resolve issues as soon as possible – including potential overlaps in member coverage	• Reduce administrative Costs • Enhance a best in class partner experience
Full roster with discrepancy identification Identify missing members and dis-enrolled members through comparison of roster details with Edifecs Member Repository, but without the risk of applying out of date information supplied by the Medicaid agency	• Drive program scalability • Reduce total IT costs • Reduce administrative costs
Financial reconciliation against enrollment Prevent loss of premium and capitation reimbursement revenue through automated reconciliation of financial transactions against individual member enrollment period. Includes automated tracking and reporting of over, under and missing payments	• Eliminate revenue loss • Reduce administrative costs
Integrated workflow Workflow integration with the automated transaction processing enables real-time visibility into transaction fallout and includes ability to correct and reprocess immediately	• Reduce administrative costs • Increase member satisfaction
Dashboards and reporting visibility Graphical near real-time dashboards with drill-down capabilities provide insight into transaction activity as well as transaction balance and controls	• Reduce total IT costs • Decrease administrative costs