

Operational readiness and post transition risks review

Organizations that want to proactively take advantage of the ICD-10 transition are making the time and investment to bring in third party experts to dig deep into policies, procedures and workflows that simplify and completely transform their businesses—and drive out tremendous costs in the process. More granular data generated by ICD-10 codes will allow for a new level of actuarial risk profiling. More effective pricing and shared savings contracting terms bring high-quality providers into the network. More choice in providers and places to seek care helps plans create more attractive offerings for their employers, exchanges and other lines of business. Through this transformation, plans will also achieve a greater understanding of the health of their population segments and have an opportunity to bring more targeted engagement activities to their members earlier. As well, earlier identification of at-risk members, combined with data-driven education and case management services can help improve the lives of beneficiaries and reduce expenses.

Edifecs ICD-10 Health Check

Edifecs ICD-10 Health Check provides a fresh review to your existing ICD-10 readiness plans. Our services can identify weaknesses in the current transition plan and help you create strategies to mitigate the risks associated with those key business disruptions. Utilizing a unique combination of technology and process-driven assessments to evaluate your program—and benchmark clinical, financial and operational risk—our experienced consultants work closely with you to identify potential risks that may arise from the ICD-10 transition. Edifecs services professionals incorporate these risks into a dynamic monitoring framework that is personalized for your areas of focus. This ICD-10 readiness monitoring framework gives you the visibility and trending information needed to reduce the risk of your ICD-10 transition program. And, provides you the capability to update and operationalize policy as well as monitor benefits utilization.

Capabilities

Edifecs ICD-10 Program Health Check utilizes a combination of technology and process driven methodology to define and benchmark clinical, financial and operational risk. Then, our consultants create a dynamic monitoring framework that helps you manage risks, operationalize policy and monitor benefits.

ICD-10 Program health check →

1. Perform health assessment of the risk ICD-10 Program - risk management and Operational readiness while focusing on outcomer analysis and post transition sustainability

ICD-10 Mapping and Training Services →

1. Data-Driven Training Prioritization
2. ICD to Cross Terminologies Maps
3. Data driven Training Prioritization
4. Charts review, Clinical documentation improvement

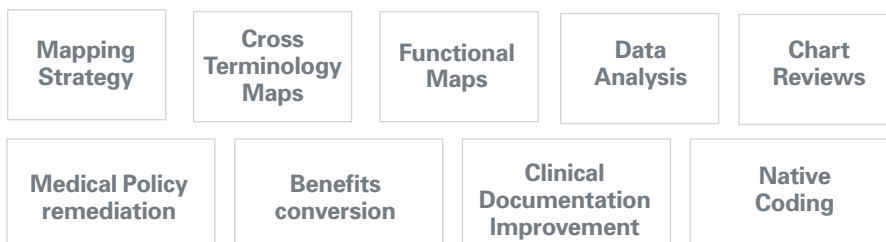
Policy/Benefit Management Services →

1. Medical Policy Remediation
2. Benefit document Reports conversion
3. Designing Native Coding program

Edifecs Enablers

Impact Analytics
Code Management
Code Translation

ICD-10 Services & Core Capabilities



Domain Expertise

Cross Mapping
Historical Claims Analysis
Chart auditing

Edifecs ICD-10 CoE

(Governance Framework, Standard Operating Process, Decision Frameworks, Compliance Monitoring Mechanisms)

Reflect on your Operational Readiness

Since the ICD-10 transition touches virtually every aspect of your business, having a neutral third party evaluate your preparedness—while there is still ample time for course correction—is a smart strategy that will help ensure business continuity. Have you had an independent assessment to validate your own internal assessment, and have you carefully and fully considered the following questions?

Do you have clinical scenarios to support your organization's ability to receive, adjudicate and deliver an ICD-10 enabled transaction?

Are you fully prepared to handle critical system break points?

- Financial impacts and sustainability
- Vendor readiness
- Provider claims issues
- Provider contracting and payments
- Quality metrics
- Operations and fraud, and waste and abuse

Can you visualize your risk data?

- Benchmarking of financial risk
- Mapping and clinical coding risk
- Contracting and benefits risk
- Quality and utilization risk

Are you certain of financial neutrality and clinical integrity?

In order to identify financial risks and ensure clinical documentation necessary to support ICD-10 claims, a number of operational processes must be updated. This work starts by ensuring that mapping strategy and functional maps are comprehensive and accurate. Cross terminology maps must be built, vetted and tested for accuracy. Training activities must be prioritized using data that shows the areas of highest volume and highest financial risk. Chart review protocols and clinical documentation procurement, as well as utilization strategies, must be re-evaluated to insure they will meet the granularity requirements of ICD-10.

- Identify risk, benchmark data and define variance thresholds to monitor and recommend templates for financial neutrality and clinical integrity post-transition
- Identify where providers are likely to “up code” claims to achieve higher reimbursement levels
- Analysis monthly of actuarial, financial and code variances—after the transition—can identify variances for focused review so you can identify and address potential fraud and abuse

Operationalizing policy and benefit monitoring

Edifecs medical policy and benefit management services ensure that medical policies are updated for ICD-10 specificity. Converting benefit documents and reports is an important activity in this process. Also, designing a native coding program is critical to its success.

- Continuous monitoring of ICD-10 data will allow you to project DRG shifts, align provider contracting, define benefits and reduce reoccurrence
- ICD-10 provides a wealth of more granular data that can be used to re-design benefits and medical policies that give your organization a competitive advantage post-transition

Rather than simply preparing for the ICD-10 transition, forward-thinking organizations will take advantage of the many opportunities ICD-10 presents in order to create comprehensive organizational improvements. While the more granular data generated by ICD-10 codes will allow for a new level of actuarial risk profiling and, more effective pricing and contracting—a greater understanding of population health and an opportunity to stratify patient engagement, education and case management activities cannot be realized until a successful transition to ICD-10 is made.

Embracing ICD-10 can be good for business

Rather than simply preparing for the ICD-10 transition, many forward-thinking organizations are making the time and investment to bring in third party experts to dig deep into policies, procedures and workflows that simplify and completely transform their businesses—and drive out tremendous costs in the process. More granular data generated by ICD-10 codes will allow for a new level of actuarial risk profiling. More effective pricing and shared savings contracting terms bring high-quality providers into the network. More choice in providers and places to seek care helps plans create more attractive offerings for their employers, exchanges and other lines of business. Through this transformation, plans will also achieve a greater understanding of the health of their population segments and have an opportunity to bring more targeted engagement activities to their members earlier. As well, earlier identification of at-risk members, combined with data-driven education and case management services can help improve the lives of beneficiaries and reduce expenses.

Why Edifecs Health Check Services?

For more than 18 years, Edifecs has provided the vast majority of commercial payers, Blues and States with our robust, market-leading EDI (electronic data interchange) solutions. During that time, our professional services consultants, who have supported these solutions and many of whom have come from key management roles in payer organizations, have begun helping our clients with much more than just EDI. Over time, we have developed an experienced professional services team and built an ICD-10 Center of Excellence that leverages our market-leading products.

- Edifecs has successfully delivered more than 40 enterprise level ICD-10 professional services engagements to health plans, state Medicaid agencies and a number of providers organizations
- Our professional services team includes AHIMA certified ICD-10 trainers, medical doctors, other clinicians and payer executives who intimately understand the challenges health plans face and who can offer innovative recommendations and solutions
- Edifecs ICD-10 methodology leverages our powerful Impact Analytics, Code Management and Translation Management solutions to perform risk assessment and data visualization
- Edifecs professional services consultants customize our dynamic monitoring framework to identify revenue shifts and pre-empt financial risks well before the transition
- Medical policies and benefits can be transformed through the use of data from Edifecs Impact Analytics tool and expert recommendations from our consultants



Edifecs develops innovative, cost-cutting solutions to transform the global healthcare marketplace. Since 1996, Edifecs technology has helped healthcare providers, insurers, pharmacy benefit management companies, and other trading partners trim waste, reduce costs and increase revenues. More than 350 healthcare customers today use Edifecs solutions to simplify and unify financial, clinical and administrative transactions. In addition, Edifecs develops supply chain management solutions to support worldwide customers in non-healthcare industry segments. Edifecs is based in Bellevue, WA, with operations internationally. Learn more about us at edifecs.com.