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# Collaborative Testing

Automate trading partner onboarding and reduce risks and costs via provider-centric testing

## Introduction

With the rapidly-increasing shift from volume-based healthcare to value-based reimbursement and care programs, health plans are deploying new programs and requesting more data from providers. Gaining provider buy-in, ensuring stakeholder visibility, measuring performance, analyzing the impacts of shifts in reimbursement models and scaling pilot programs are just a sampling of the challenges. A secure, collaborative testing environment for testing between plans and providers is paramount to identifying the financial impact of new programs, increasing provider buy-in through transparency and ensuring the smooth implementation of programs.

Given these goals and challenges, Quality Assurance and Testing teams are pressured as never before to both reduce testing costs and increase velocity and completeness of testing. It is essential to business success to not only increase the velocity of program launch, but also reduce the risk of implementation errors that could affect Medical Loss Ratios (MLR) or partner confidence. Health plans and providers benefit from more extensive testing when changes occur that impact provider-payer contracts, medical policies or benefit structures.

Edifecs Collaborative Testing is a proven external testing and onboarding online platform adapted by numerous private and public organizations realizing

tremendous operational efficiencies, all while increasing transaction throughput for their trading partners. The solution accelerates onboarding new trading partners, such as providers and clearinghouses, by automating the testing and implementation process, reducing the time and resources required for achieving transaction interoperability with your trading partner community. Collaborative Testing also offers capabilities to increase collaboration to improve testing effectiveness and completeness by using real life data to quantify risk and readiness when implementing mandates and new benefit programs.

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## Why Edifecs

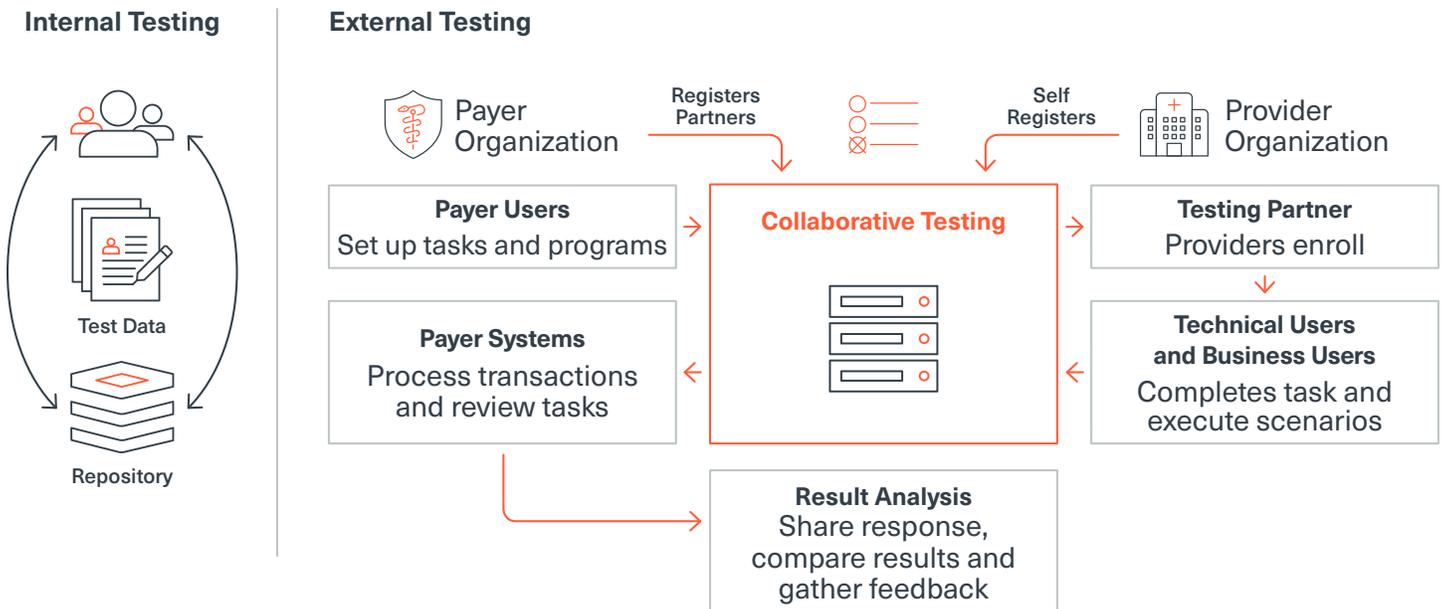
- A comprehensive, integrated solution that covers all providers/partners and spans all stages for onboarding and end-to-end testing
- A cloud-based service that can be quickly deployed without disrupting existing infrastructure
- Enables multiple programs to be run simultaneously without the cost and complexity of managing multiple internal virtual environments
- Intuitive user experience promotes extended test teams and direct participation by business staff. Cost effectively extend resources while increasing confidence

**“Edifecs Collaborative Testing accelerates our test set up, improves provider confidence in our programs and helps to manage and transact data with external partners reducing errors in program launch.”**

– Western Health Plan, Business Leader

## Key Capabilities

- Accelerate the trading partner enablement process to reduce the lead time to production and achieve a faster ROI
- Enable partners to self-test, at no cost to them, thereby reducing the risk of production errors
- Process real life data from your trading partners through your backend applications and share the responses back with them
- Collaborate and test with partners at scale for new mandates, transactions, new file formats or changes to backend systems like changes to provider contracts, benefits, medical policies, products etc
- Collect real life data in pre-defined formats conforming to well defined standards of your organization for reporting and analysis such as collecting data from providers for quality measures reporting



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# Benefits

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## Benefits

**Reduce onboarding costs, complexity and timeframes**

## Features

- Self-service partner portal
- Design step-by-step task based onboarding programs for partner
- Time bound program completion and automated reminders to partners
- Review and approve tasks completed by partners
- Allow partner to upload and re-upload EDI files for validation and view the errors

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**Improve partner relations and provider buy-in**

- Single system to gather all data about partner through manual, bulk or self-registration
- Assess partner performance based on how partners are completing assigned tasks in a program
- Escalate and raise issues to partner and track them till closure
- Share documents, test results and responses generated by backend systems or request files submitted by partners

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**Enhance testing accuracy**

- End to end transaction processing visibility
- Validate and view errors for EDI file of various formats like X12, NCPDP, HL7, positional flat files, CSV, XML, etc.
- Send and process EDI files to various backend systems for processing based on transaction type or scenarios or partner or programs
- Share the backend system responses with partner and provide full visibility to end-to-end processing of transactions

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**Decrease IT TCO by using a single testing solution across all partners**

- Self-service partner portal allowing self-registration and auto enrollment of partners in various programs
- Broadcast messages to partner community and conduct surveys or gather feedback
- Design multiple programs by applying various combination of different task types and scenarios based on business need
- Automated reminders and notifications to concerned parties



Edifecs Inc. is a global healthcare software company committed to improving outcomes, reducing costs, and elevating value of healthcare for everyone. Edifecs delivers the industry's premier IT partnership platform to providers, insurers, pharmacy benefit management companies, and other trading partners. By mobilizing its leading solutions at the front end of the healthcare information pipeline, Edifecs provides a unified platform for partners to flexibly pilot and scale new initiatives using their existing enterprise system. Since 1996, hundreds of healthcare customers have relied on Edifecs partnership solutions to future-proof their leading initiatives in the midst of a dynamic healthcare landscape. Edifecs is based in Bellevue, WA, with operations internationally. Learn more about us at [edifecs.com](http://edifecs.com).