As the healthcare industry marches closer to the October 1, 2015 ICD-10 transition date, many payers, providers and clearinghouses are becoming more aware of the limitations of internal testing. The financial interconnectedness of the healthcare reimbursement ecosystem necessitates a predictable interaction between trading partners in order to function. The resources of their individual organizations are simply insufficient to successfully face this testing challenge.

**Edifecs Collaborative Testing Solution**

Edifecs Collaborative Testing Solution allows you and your trading partners to take charge and definitively answer these critical questions. The solution is comprised of a fully-hosted testing portal, implementation services, and optional program management and consulting services. This combination ensures effective end-to-end testing between payers, providers and other testing partners. Now, trading partners can establish predictable interactions and have confidence in the financial implications of the ICD-10 transition well before October 1, 2015.

**DO THESE QUESTIONS KEEP YOU UP AT NIGHT?**

- Will ICD-10 coding variations among providers result in increased denials, re-work and fluctuations in reimbursement as payer policies solidify?
- How would payers respond to this code variation?
- Would claims be denied outright?
- What reimbursement levels would change?
- How many DRG shifts will occur?

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**Steps to Successful End-to-End Testing**

1. Payer sets up testing program
2. Providers enroll
3. Medical coders and business users re-code test scenarios
4. Payer’s system processes and adjudicates claims
5. Automate comparison of ICD-9 and 10 test scenarios

(continued)
A neutral platform to share data
Since payers, providers and clearinghouses operate under different business models and assumptions, they naturally do not view the testing process in exactly the same way. Each trading partner brings a unique set of challenges and circumstances to testing. The Edifecs Collaborative Testing Solution ensures that trading partners have equal footing and a neutral platform in order to share data, exchange transactions and evaluate results. This work enables transaction, coding quality and business impact testing within a neutral web-based community. In this way, trading partners build confidence in financial and coding outcomes and make significant strides at mitigating the risk associated with the ICD-10 transition.

We partner with you to ensure results
Edifecs works with our clients to rapidly stand up a secure, web-based collaborative testing community where potentially thousands of providers in all stages of end-to-end testing can reside in one payer’s platform. To jump start testing activities, collaborative testing partners can access nearly 3,000 clinical testing scenarios, built by AHIMA certified ICD-10 trainers, right out of the box. The user experience simplifies creation of custom testing scenarios and management of the testing process. The hosted solution has no requirement for hardware or software. “Since the Collaborative Testing Solution is hosted, there is” no requirement for hardware or software, it can be accessed by all users via the following supported browsers: IE8 or newer, Firefox and Chrome.”

Manual risk is now a thing of the past
Edifecs Collaborative Testing Solution quickly and automatically adjudicates large numbers of test claims. Using member test data, the platform virtually eliminates the manual efforts associated with claims processing such as identifying and matching the member record. It also ensures membership is valid in the payer system. Common member types such as age, gender and other criteria are also integrated. Additionally, there are nearly 3,000 clinical testing scenarios included and the ability to create custom scenarios to address specific organizational needs.

Prepare for end-to-end testing in about 8 - 10 weeks.

Timeline variance due to volume and type of testing

The business value of collaborative testing
Because the solution is hosted, there are no costs associated with hardware procurement and set up. Likewise, there are no costs associated with software development and ongoing maintenance. Users can access the solution through supported web browsers.

Edifecs Collaborative Testing Solution provides a neutral framework for trading partners to plan and execute test scenarios. And set-up is fast. Partners can typically have their testing communities operational in 8 – 10 weeks. Since transactions are validated throughout the entire claim lifecycle, claims that have changes in payment are quickly identified insuring that test data is updated and efficiently managed. Most importantly, the collaborative testing process fosters relationships, builds trust and develops relationships between trading partners which positively impacts collaborations for years to come.

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OPPORTUNITIES TO COLLABORATE

- Collaboratively edit the test plan and develop testing scenarios
- Create test data by allowing providers to edit and convert ICD-9 test files into ICD-10 versions using business template forms
- Publish test file requirements to providers
- Upload EDI request files and download processed responses for analysis
- Flexibility to execute real-time or batch transmission of test files to payer’s test environment
- Monitor the testing program through testing status reports that track activity by provider, test phase and more
- Log and track issues by all parties involved in testing and generate email notifications with issue summaries to relevant test support staff
- Share test result reports with providers that compare ICD-9 and ICD-10 business results
- Solicit provider feedback on test results and open dialog if it is determined that additional steps need to be taken in order to mitigate risk

SCENARIO ASSIGNMENT

Choose scenarios

Identify eligible Member and Provider

Analyze scenarios

Health Plan

Provider

SCENARIO CODING

Review scenario detail review medical record

Enters ICD-10 codes in UI

System generates ICD-10 837 transaction

Update transaction with payer identified Member and Provider details

Download transaction for payer processing

SCENARIO RESULTS REVIEW

Close scenario

No

Yes

Review and validate coding and financial results

Upload result for Provider review
Professional services for ICD-10 testing

Since the Collaborative Testing Solution is the first web-based testing platform solely dedicated to external end-to-end testing that supports ICD-10 readiness, Edifecs realizes that the industry has limited practice preparing and using external testing tools. We have assembled a team of experts who can lend a hand with this project. These AHIMA certified ICD-10 trainers, project managers and professional service consultants can work with you to personalize a collaborative testing program and manage as much or as little of the project as you like. Because our experts have done this work repetitively, they are cost-effective and very efficient compared to internal staff who may have other priorities and haven't managed a large-scale collaborative testing program before.

Edifecs. The de facto standard for mandate compliance

For the past 17 years, Edifecs has become the de facto standard in payer mandate compliance. Edifecs has leveraged our testing experience with 5010, CORE Operating Rules, Edge Server and other mandates to create a new collaborative testing platform with an elegant and simple user experience, and robust methodologies that help you quickly mitigate ICD-10 risk.

Additionally, the Collaborative Testing Platform provides end-to-end processing for 837 claim transactions encompassing the receipt of TA1, 999, 277C and 835 responses.

Edifecs is a leader in developing innovative, cost-cutting solutions to transform the global healthcare marketplace. Since 1996, Edifecs technology has been used to automate many administrative functions so companies can experience in order to trim waste, reduce costs and increase revenue, collaboration and operational performance. Benefiting customers include healthcare providers, insurers, pharmacy benefit management companies, and other trading partners. More than 350 healthcare customers today use Edifecs solutions to simplify and unify financial, clinical and administrative transactions. They also use Edifecs technology to automate manual business processes (e.g., enrollment, claims and payments management) and to support compliance for HIPAA, Operating Rules and ICD-10 mandates. In addition, Edifecs develops supply chain management solutions to support worldwide customers in non-healthcare industry segments. Edifecs is based in Bellevue, WA, with operations internationally. Learn more about us at www.edifecs.com

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