edifecs

Edifecs Collaborative Testing

Reduce Risk and Costs with Partner-Centric Testing
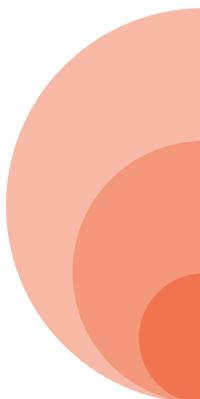
Business Issues

With the rapidly increasing shift from volume-based healthcare to value-based reimbursement and care delivery models, health plans are deploying new programs and requesting more data from providers. Gaining provider buy-in, ensuring stakeholder visibility, measuring performance, analyzing the impacts of shifts in reimbursement models and scaling pilot programs are just a sampling of the challenges. A secure testing environment for collaborative testing between payers and providers is paramount to identify the financial impact of new programs, increase provider buy-in through transparency and ensure smooth implementation of programs.

Given the extremely high velocity of change in healthcare, Quality Assurance and Testing teams are pressurized as never before to both reduce testing costs and increase velocity and completeness of testing. It is essential to business success to increase velocity of program launch

while reducing the risk of implementation errors that could affect Medical Loss Ratios or partner confidence. Payers and providers benefit from more extensive testing when changes occur that impact provider-payer contracts or medical policies or benefit structures, three major challenges roadblock effective test planning and test completion.

Edifecs Collaborative Testing is a proven external testing solution providing an effective community-based online platform. The solution accelerates onboarding new testing partners such as providers and clearinghouses, and offers capabilities to increase collaboration to improve testing effectiveness and completeness by using real life data to quantify risk and readiness when implementing mandates and new benefit programs.

Impact Analysis	• Difficult to assess policy or code changes in payments and programs. *i.e. shared risk programs, risk adjustment, encounter scoring, etc.* • Difficult to share results with partners • Limited or no visualization
Test Data Generation	• Difficult to engage partners in data generation • Difficult to verify data conformity to standards • Difficult to assess impact of code shifts and code cross-walks
Test Framework	• Limited or no automation for planning and analysis of test execution • Difficult to open internal testing enviroments to partners • Difficult to run concurrent test programs

Why Edifecs Collaborative Testing?

- A comprehensive, integrated solution that covers all providers and spans all stages of end-to-end testing

- An extensive library of clinical scenarios reduces time to create viable, de-identified test data that can be easily reused, adapted to new programs and shared with partners

- A cloud-based service that can be quickly deployed without disruption of existing infrastructure

- Enables multiple test programs to be run simultaneously without the complexity and costs of managing multiple internal virtual environments

- Intuitive user experience promotes extended test teams and direct participation by business staff. Cost effectively extend test resources while increasing test confidence

> " Edifecs Collaborative Testing accelerates our test set up, improves provider confidence in our programs and helps to manage and transact data with external partners reducing errors in program launch "
>
> **Western Health Plan**, Business Leader

Capabilities

Using Edifecs Collaborative Testing Solution, payers can easily gather test data from providers, jointly design testing requirements with providers, execute testing, share test data results, exchange transactions and analyze test results. This allows payers to better manage provider contracts and reimbursement rates, better manage medical policies and benefit structures and better manage ongoing changes in standards of various transaction formats with mutual confidence in financial outcomes.

- Onboard new testing partners such as providers or clearinghouses, allow them to self-register in the community and enroll into various testing programs

- Collaboratively identify test scenarios from a library of over 2700 clinical scenarios

- Test any custom or standard EDI transaction for conformity to standards

- Generate new test data by allowing providers to submit clinical scenarios using business template forms

- Publish test file requirements to providers and then upload provider test files

- Upload EDI request files and download processed response for analysis

- Execute real-time or batch transmission of test files from Edifecs Collaborative Testing to customer's internal test environments

- Test multiple channels and programs using the same consistent data sources

- Assign deadlines to partners for completion of testing and monitor testing progress using interactive dashboards

- Log and track issues reported by all parties involved in testing and generate email notifications with issue summaries to relevant testing support staff

- Share test results with partners and highlight concerns such as payment variations between two transactions or errors that occur due to non-conformity to transaction format and standards

- Allow providers to comment on test results

Benefits

Edifecs Collaborative Testing Solution is a new way for payers and providers to collaborate on testing. Payers can easily onboard new trading partners, integrate provider test data into test execution activities, renegotiate or course correct business strategy and policies with mutual confidence in financial outcomes. Understand impact of change on partners and gain confidence in program readiness, before program launch or contract signature.

Benefits Highlight

- Ease out onboarding process and reduce time to onboard new trading partners or providers

- Develop a positive, reusable collaborative testing community with providers and partners

- Easily integrate real life test data into test execution activities

- Increase mutual confidence in outcomes when renegotiating provider contracts, modifying medical policies or benefit structures

- Increase process speed from partner setup to reporting test results

- Improve accuracy by reducing manual setup, ensuring correct use of standardized transaction sets and automating upload of test formats to corporate systems for downstream testing

- Reduce communication and understanding gaps by sharing real-life transaction responses with partners and providers

Supporting Features

- Secure portal for group access and collaboration

- Onboarding process for new providers or clearing-houses

- Create, upload and edit shared documents

- Step-by-step process ensures all providers efficiently complete testing of assigned programs

- Assign and manage compliance with completion schedules

- Ability to upload provider test files or let providers create test files using an intuitive business form editor

- Integrated messaging framework to broadcast important messages and news to partners

- Test custom transactions and data formats with providers

- Integrated issue management and tracking mechanism

- Payment comparison between any two claim files and ability to share test results

- Dashboards and reports to track testing status