

Edifecs Trading Partner Management

DATASHEET

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Single Point of Control for Trading Partner Configuration and Management

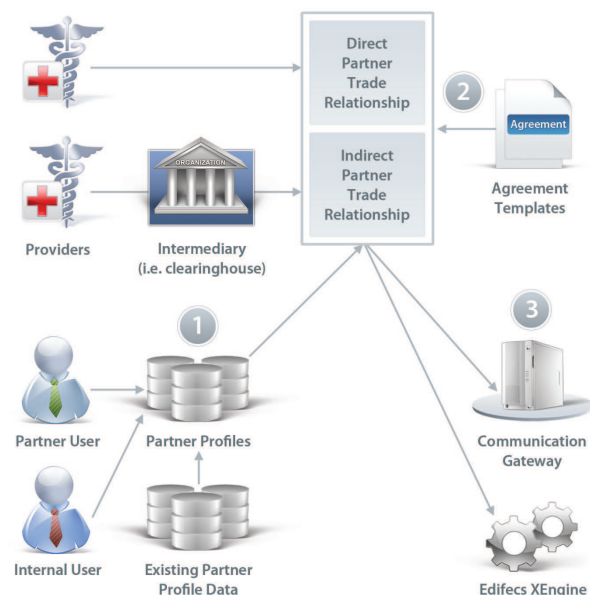
Healthcare organizations face significant challenges in managing trading partner transactions that flow through multiple systems. Then they must accurately configure every application that requires trading partner information in order to perform its tasks. Maintaining provider agreement data across these systems is time consuming and expensive. When agreement data are applied inconsistently it becomes difficult to troubleshoot problems and leads to errors in downstream systems, which often results in complaints from members and providers.

Edifecs Trading Partner Management (TPM) provides a centralized console to manage all trading partner relationships and to control the configuration of applications – from multiple vendors – involved in processing trading partner transactions. Using Edifecs TPM, healthcare organizations can decrease partner onboarding and support costs, reduce transaction errors, and eliminate clearinghouse fees by making it practical to support large numbers of direct partner relationships.

Capabilities

With Edifecs Trading Partner Management, healthcare organizations can:

- **Centrally manage and maintain trading partner profiles** including contact information, identifiers and the transaction types each partner can support. Build profiles through manual input or by importing relationship information from existing systems or data stores.
- **Export trading partner relationship data to applications** (Edifecs XEngine or third-party applications) using pre-built or custom-built plug-ins.
- **Create agreement templates** for both direct and indirect trading partner relationships that specify transaction permissions, connectivity profiles, transaction direction and format, and execution rules.
- **Establish trading partner relationships** using agreement templates or single-use agreements that integrate with partner profile.
- **Search and display trading partner profile and relationship data** to support troubleshooting of both direct and indirect partner issues.
- **Provide a self-service portal** for partners to register and maintain their profile information.



1. Build partner profiles manually (internal and partner users) or by importing existing partner data.
2. Use Agreement Templates to set-up both direct and indirect trade relationships.
3. A single definition of each trade relationship is applied to multiple applications.

Figure 1: Edifecs Trading Partner Management streamlines administration of partner relationships.

Benefits

As shown in Table 1, Edifecs Trading Partner Management provides a single point of control for trading partner information that helps reduce operational costs and clearinghouse fees, while improving transaction quality.

Benefits	Supporting Features
<p>Reduce partner onboarding, support and maintenance costs</p>	<ul style="list-style-type: none"> • Single user interface and reporting to manage all partner-related application settings. • Define inconsistent voice and view indirect trade relationships to allow troubleshooting of issues involving one or more intermediary partners. • Partner self-registration and self-service capability that eliminates the need to manually enter and maintain partner information. • Shared agreement templates for simplified management of partners with similar trade relationships.
<p>Eliminate clearinghouse fees by easily scaling to support thousands of direct trading partners</p>	<ul style="list-style-type: none"> • View indirect trade relationships to identify opportunities to eliminate low-volume clearinghouses. • Agreement templates that provide ability to manage large volumes of direct trade relationships.
<p>Reduce errors with a single source of truth for partner information</p>	<ul style="list-style-type: none"> • Versioned agreement templates that automate propagation of changes to associated trade relationships to ensure consistency and accuracy. • Future-dating of effective and end dates of agreement templates or individual trade relationships to automate rollout of changes to meet business or regulatory requirements. and ensures changes are made when scheduled without manual intervention. E.g., multiple or individual partners may be configured to only send 5010 transactions effective Jan 1, 2012. • Plug-in framework to enable automated configuration of partner settings in multiple applications, thereby reducing manual entry.

Table 1: Benefits and Features of Edifecs Trading Partner Management

Modules

Edifecs Trading Partner Management contains functions to manage trading partner agreements and a framework to propagate trading partner agreement information to the systems that need it (see Figure 2).

- **Transaction Capabilities Manager.** Defines and maintains the list of transactions types with associated mode (real-time or batch) and direction (inbound or outbound) that a healthcare organization is capable of exchanging with trading partners.
- **Partner Profile Manager.** Manages partner profile including the ability to add, list, search, update, view, and delete profile information such as address, identifiers, partner contacts, customer fields, notes and attachments. Partner data can be added manually or batch imported from an existing system.
- **Agreement Template Manager.** Builds reusable templates to define trade relationships. Allows users to add, update, list, view and version agreement templates that represent specific transaction types. Updates to agreement templates can be applied immediately or scheduled to be effective in the future.
- **Trade Relationship Manager.** Defines trade relationships with partners. Add (based on agreement template), list, view, update, expire, and version trade relationships between the trading partner and community owner. Updates to trade relationships can be applied immediately, or scheduled to be effective in the future.
- **Plug-in Framework.** Creates and activates plug-ins that automatically configure partner-aware applications to process partner transactions.
- **Plug-in Library.** Includes prebuilt plug-ins to automatically configure common applications that process partner transactions. Library currently contains XEngine Selector Plug-in and XEngine Scheduler Plug-in. These allow a healthcare organization to have a business friendly user interface to manage partners and automatically

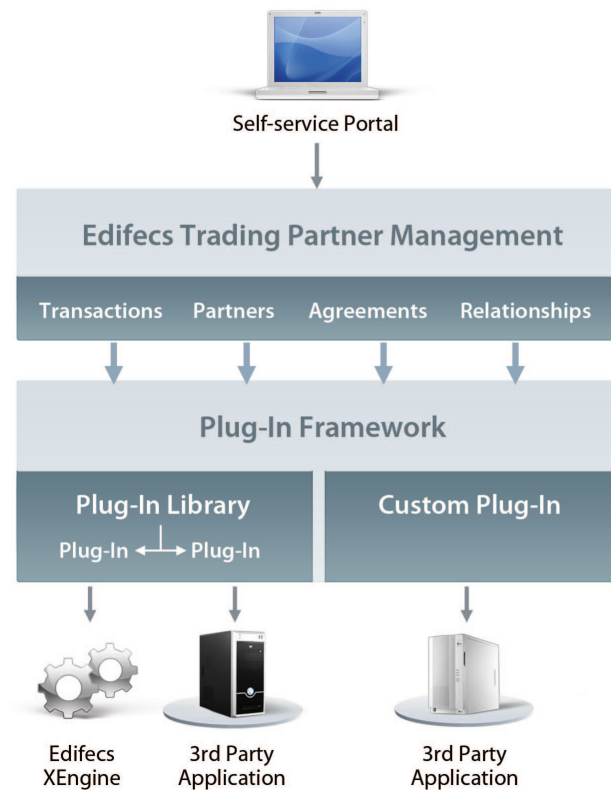


Figure 2: Edifecs TPM provides a single point of control for trading partner configuration management

configure XEngine to process their transactions. Third-party plug-ins will be added to the library as they are released.

- **User Manager.** Manages internal and external partner users. Includes ability set user name and password, enforce password strength, password and user name recovery, and automatically lock-out user accounts. Also allows a user to represent one or multiple partners.

The Edifecs Unified Channel™

The Edifecs Unified Channel™ streamlines the processing and exchange of administrative, financial and clinical transactions in real-time at the edge-of-the-enterprise, thereby helping healthcare organizations drive down administrative costs and achieve regulatory compliance. The Edifecs Unified Channel™ allows consistent processing, management, viewing and analysis of transactions across the healthcare enterprise, while complementing horizontal middleware solutions and integrating with core processing systems.

The Edifecs Unified Channel consists of 3 components – Edifecs Solutions, Edifecs Products and Edifecs Services.

Edifecs Solutions

Regulatory Solutions help healthcare organizations achieve and maintain compliance with regulations and standards for healthcare information exchange such as HIPAA 5010 and ICD-10.

Healthcare Solutions help healthcare organizations address some of the most urgent technical and business problems in healthcare with solutions that improve testing, compliance, visibility and operational business processes.

Edifecs Products

Core Products are an integrated suite of products that provide comprehensive capabilities for every step in the transaction processing lifecycle. Core products support design, sharing, testing, management and visibility into healthcare transactions.



Business Applications are pre-packaged healthcare-specific applications that leverage the power of Edifecs Core Products and provide complete processing capabilities, framework components, visibility and reporting tools for business operations including enrollment, claim and payment management.

Edifecs Services

Edifecs Consulting Services analyze business and technical operations, guide on overall enterprise architecture, conduct training, deliver customized solutions to meet customer needs and provide technical support to maximize the value of using Edifecs products.

Edifecs Compliance Online is a hosted testing and certification service for HIPAA 4010A1 and HIPAA 5010, and CORE Phase I / II testing and certification.

About Edifecs

An industry leader since 1996, Edifecs provides healthcare software and solutions that automate exchange of information between health plans, hospitals, pharmacy benefit managers and other healthcare organizations. Edifecs' healthcare offerings enable compliance with current mandates, improve governance through enhanced end-to-end visibility and enhance operational efficiency by reducing costs.

Edifecs has over 350 healthcare customers (that include Blue Plans, Medicaid, State and Federal agencies, Healthcare Providers) and partners such as IBM, Oracle, TIBCO, Informatica and Axway.

Edifecs has been recognized as one of the 100 Fastest Growing Private Companies in Washington state, 100 best places to work for in Washington state, and Inc5000 fastest growing private companies in the US. Edifecs' CEO is a recognized business leader (40-Under-40). Edifecs is headquartered in Bellevue, WA. Company website: www.edifecs.com.