

Customer Case Study

Multiplan

“Multiplan has more than 300 trading partners and multiple EDI platforms as a result of merger activity. Effectively managing the testing activity and demonstrating mandate compliance across such a complex ecosystem would have been incredibly difficult—if not impossible—without Edifecs. It simplifies our partners’ workflow and provides unparalleled visibility into where each of them stand with their testing and compliance activities.”

- **Keith Bush**, Sr. Vice President and CIO, Multiplan

Customer Background

Edifecs Solution

Key Outcome

Company Background

- Nation’s oldest and largest supplier of independent, network-based cost management solutions
- Serves approximately 40 million consumers and processes about 70 million claims every year

Business Challenges

- Limited EDI resources to manage testing and other activities across 300+ trading partners

Technical Challenges

- Lack of self-service framework to facilitate partner testing

Pre-Implementation Goals

- Implement a simple, self-service portal for partner onboarding and testing
- Provide the ability to test transactions for compliance with all WEDI SNIP levels
- Support the ability to track and log user activity for monitoring and reporting

Products Used

- Edifecs SpecBuilder
- Edifecs Ramp Management

Expected Results

- Branded self-service testing portal for 300+ trading partners
- Simplified framework and programs for managing partner testing and certification
- Visibility into partner progress throughout the entire testing lifecycle

About Edifecs

An industry leader since 1996, Edifecs provides healthcare software solutions that improve operational performance by streamlining the exchange of information among health plans, hospitals, and other healthcare organizations, while enabling compliance with current mandates such as HIPAA 5010 and ICD-10. Today, more than 250 healthcare customers use Edifecs technology to unify transactions from any information channel source and input mechanism, while automating manual business processes such as enrollment, claims and payments management.

Edifecs is headquartered in Bellevue, WA. For more information, please visit www.edifecs.com.